



# GOLF RETREAT - EAGLE

with SUSAN FARRON

25 - 31 August 2024



**GOLF**  
ENCOUNTERS

[golfencounters.co.nz](https://golfencounters.co.nz)

# PACKAGE INCLUDES

**6 NIGHTS | PRICE GUIDE FROM \$3,495pp quad share**

Treat yourself to a week at Noosa Springs Golf and Spa Resort and hone your golfing skills. Here is your opportunity to receive expert tutoring and mentoring from a PGA Professional as well as playing golf on championship courses. You will also have a free day, when you can enjoy the resorts' other facilities, have a bit of retail therapy in Hastings Street, visit the Eumundi markets or take one of the many day excursions on offer.

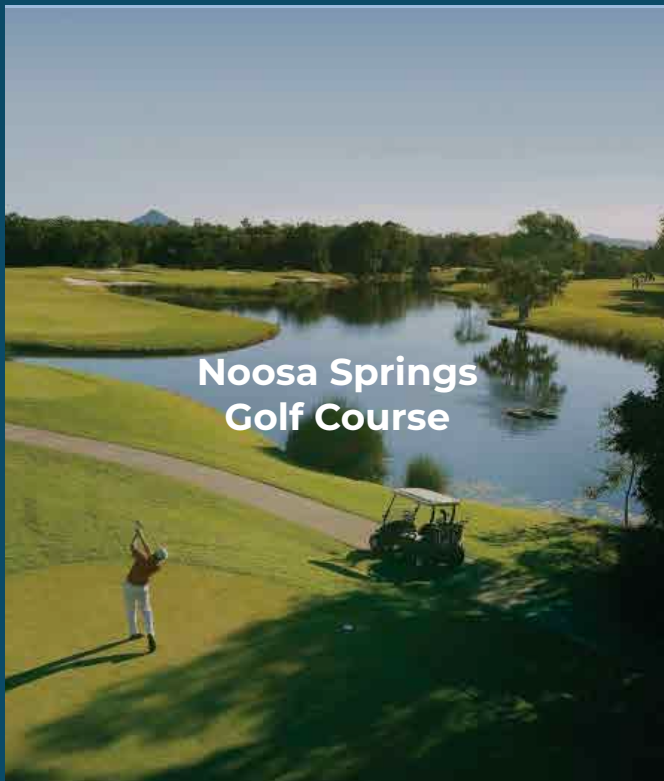
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- ✓ 4 rounds of golf on top courses with carts
- ✓ The services of Susan Farron throughout the tour, including pre golf clinics & on course guidance and mentoring
- ✓ 6 nights bed & breakfast at the Noosa Springs Golf & Spa Resort
- ✓ Full use of the resorts facilities including driving range, putting & chipping greens, practise bunker, heated swimming pool, tennis court and fitness equipment
- ✓ All transfers from Airport and Golf Courses specified
- ✓ Welcome Dinner
- ✓ Non-golfers & singles welcome



# GOLF COURSES TO PLAY

It doesn't matter what your handicap is, you will be on golfing heaven on the Sunshine Coast



## ABOUT SUSAN FARRON



Susan has a wealth of 30 + years experience in the golf industry in New Zealand. As a professional, Susan competed on the European Women's Tour as well as Australian, Asia and US Futures Tour. Highlights included competing in 1 US Open, 5 British Opens, 2 Evian Masters as well as many Australian and New Zealand Opens.

Susan was President of the NZPGA (New Zealand Professional Golfers Association) and the first ever woman President of any World PGA Golf organisation from 2014-2017. Susan is currently the 2018 NZ Open Speed Golf Women's Champion.

[www.susanfarrongolf.com](http://www.susanfarrongolf.com)





Noosa Springs Golf Course



Hastings Street



**DAY 1 - DEPART NEW ZEALAND**25  
Aug

We leave Auckland this morning on our way to Noosa. We will be met at Brisbane airport and directed to our coach. On our way to Noosa, we will stop off at the local supermarket to buy provisions for the week ahead. Check in at the Noosa Springs Golf & Spa Resort. You will then have time to settle in and explore the resort before the Retreat's Welcome dinner in the evening. During the week you will have unlimited access to the driving range, putting green, chipping green and practice bunker.

**DAY 2 - GOLF DAY- NOOSA SPRINGS**26  
Aug

This morning we have a round of golf at Noosa Springs. Noosa Springs golf course has 18 superb holes in a spectacularly beautiful setting that is both challenging and inspiring. A Clinic session will be available with Susan prior to tee off. Each golf day, Susan will accompany each foursome for a number of holes, giving on course guidance and mentoring.

**DAY 3 - GOLF DAY- TWIN WATERS**27  
Aug

We play a round of golf at Twin Waters today. Twin Waters is an extremely popular course, always beautifully presented and a pleasure to play. Carts provided. A Clinic session will be available with Susan at Noosa before we leave for Twin Waters.

**DAY 4 - FREE DAY**28  
Aug

Choose from a multitude of activities to do, including a day trip to Fraser Island, a trip to the Edmundi Markets, shop in Noosa's Hastings Street or just stay at the resort and enjoy the facilities, including the Spa, tennis and swimming pool. You could even get another 9 or 18 holes in at Noosa Springs! This evening, there is an opportunity to join us in going to a restaurant in the local area - it will be a lot of fun!

**DAY 5 - GOLF DAY- NOOSA TEWANTIN**29  
Aug

We play a round of golf today at the Noosa Golf Club. The original golf club in the Noosa area, Noosa Golf Club continues to stage major tournaments and test the skill of top golfers. The course is surrounded by bush. Many native birds and animals live here, and the Clubhouse deck offers superb views over the course and bushland, with views of Mt Tinbeerwah. A Clinic session will be available with Susan at Noosa before we leave.

**DAY 6 - GOLF DAY- NOOSA SPRINGS**30  
Aug

Final round at Noosa Springs golf course, when you can benefit from what you learned about the course on Monday! A Clinic session will be available with Susan prior to tee off.

**DAY 7 - HOMEWARD BOUND**31  
Aug

Check out of Noosa Springs. Transfer to Sunshine Coast or Brisbane Airport for homeward flight, arriving back in New Zealand late afternoon.



# REGISTRATION FORM

Golf Retreat- Eagle | 25 - 31 August 2024



# GOLF ENCOUNTERS

Please complete this booking form and return to Golf Encounters, PO Box 25254, St Heliers, Auckland, 1740 NZ  
or scan & email to [info@golfencounters.co.nz](mailto:info@golfencounters.co.nz)

**NB: A photocopy of your passport photo page is required with this form**

## PRICES

### GOLFER

**6 Nights:** NZ\$3,495pp Quad share | NZ\$4,295pp Twin share | NZ\$4,295pp Own bedroom in 2 bed apartment | NZ\$5,595pp Own Apartment

## PERSONAL DETAILS

### Golfer 1

Name(s) (as per passport) \_\_\_\_\_

Preferred name(s) \_\_\_\_\_

Postal address \_\_\_\_\_

Delivery address (courier) \_\_\_\_\_

Home phone \_\_\_\_\_ Mobile \_\_\_\_\_ Email \_\_\_\_\_

Golf Club \_\_\_\_\_ Current Handicap \_\_\_\_\_

**Golfer 2** ☐ **Non-Golfer** ☐

Name(s) (as per passport) \_\_\_\_\_

Preferred name(s) \_\_\_\_\_

Postal address \_\_\_\_\_

Delivery address (courier) \_\_\_\_\_

Home phone \_\_\_\_\_ Mobile \_\_\_\_\_ Email \_\_\_\_\_

Golf Club \_\_\_\_\_ Current Handicap \_\_\_\_\_

## ACCOMMODATION

☐ Quad (4 People) ☐ Twin Share ☐ Own Room in 2bed/2bathroom apartment ☐ Own Room

☐ Please room me with someone appropriate as part of a quad share, on the understanding that in the unlikely event that a roommate cannot be found, I agree to pay the 'own room in a 2bed apartment' rate.

## FLIGHTS

- ☐ Please book my return air fares to Australia  
(a \$50 discount is given for flights booked through Golf Encounters)
- ☐ I require an additional bag to be booked with my flights, cost of \$140  
(1 x 23kg checked in bag & 1 x 7kg carry on bag is included with booked air fares)

Airline & Frequent Flyer Number \_\_\_\_\_

## TRAVEL INSURANCE

Travel insurance is absolutely essential and we highly recommend that you make sure you take out appropriate travel insurance at the time of booking. We offer travel insurance through CoverMore and Kiwi Holiday Insurance at competitive rates.

- ☐ Please provide a travel cover quote for me.

## PAYMENT OPTIONS

A deposit of \$900 per person is required together with a completed registration form & passport copy to secure a reservation. The final balance is due 60 days prior to departure and an invoice will be sent to you prior to this date.

*Note: Full payment is required if booking within 60 days of departure.*

- ☐ Direct Credit Bank Account: 12-3209-0116403-16  
Ref: [Surname] Particulars: Golf Retreat Birdie Code: Travel Encounters
- ☐ Credit Card (Mastercard or Visa) Please call 0800 377 479 with your card number. Data protection laws means that you must not write your card number here.  
(credit card payments subject to a 1.3% surcharge)

***Note: All prices are based on payment by direct credit to our Client Funds account. Tour departures are contingent on sufficient numbers participating in each tour. If a tour does not proceed, a full refund will be made.***

## EMERGENCY CONTACT

### Golfer 1

Name \_\_\_\_\_

Email \_\_\_\_\_ Phone \_\_\_\_\_

### Golfer 2/Non-Golfer

Name \_\_\_\_\_

Email \_\_\_\_\_ Phone \_\_\_\_\_

## DECLARATION

### Golfer 1

☐ I agree to the booking terms and conditions. Signed \_\_\_\_\_

### Golfer 2/Non-Golfer

☐ I agree to the booking terms and conditions. Signed \_\_\_\_\_

# GENERAL TOUR INFORMATION, TERMS & CONDITIONS

## General Tour Information

All standards of golf are catered for, but players should have an official NZGA handicap, or Australian equivalent. Players are to provide their own golf clubs. It is most important that all golf gear (including shoes) must be thoroughly cleaned prior to leaving both New Zealand & Australia as it is highly likely that they will be inspected by both Australian and New Zealand Customs/Biosecurity. Dirty clubs or shoes may incur heavy penalties. Motorised carts will be supplied where specified, with pull buggies provided at other venues. Those players requiring motorised carts on all courses should indicate this on the booking form. Upgrades from pull buggies to motorised carts (where not included) will incur additional charges. In the event of an accident, the driver is responsible for the costs to repair the cart and any property damaged as well as being liable for any personal injury claims. If you wish to book your own airfare, you will be charged a land only price. If your flight times do not coincide with the tour group transfers, you will be required to make your own way to the accommodation at the start of the tour and to the airport at the end of the tour. Sharing - If you are travelling alone, but wish to share a room with someone else, please indicate this on your registration form. We will do everything possible to arrange quad/twin share accommodation in these instances. However if it cannot be arranged, the 'own room' supplement will apply. Our tours are contingent on sufficient numbers participating on the tour. If the tour does not go ahead due to lack of numbers, a full refund of your deposit will be made. Bookings are required at least 60 days prior to departure. Late bookings will be considered, but may be subject to surcharge costs.

## This brochure

All reasonable care has been taken to ensure the accuracy of this brochure at the time of printing, but services offered, package availability and times may be subject to change from time to time. We will advise you of any changes as soon as we are made aware of them ourselves.

## How to book

A deposit per person is required together with a completed registration form and a copy of your passport/s to secure a reservation. The final balance is due 60 days prior to departure and an invoice will be sent to you prior to this date. Some tours require a second deposit payment and details are noted on the tours' registration form. All prices are based on payment by direct credit to a Client Funds account. Our tours are contingent on sufficient numbers participating on the tour. If a tour does not proceed due to lack of numbers, a full refund of your deposit will be made.

## Credit Cards

If you wish to pay by credit card, we accept Visa & MasterCard. Payments made via credit card are subject to a 1.3% surcharge. American Express, Q Card, Q Mastercard & Flight Centre Mastercard cards may also be used – please let us know if you would like to use one of these cards.

## Prices

All prices are subject to availability and can be withdrawn or varied without notice. The price is only guaranteed once paid for in full by you. Please note that prices quoted are subject to change. Price changes may occur by reason of matters outside our control which increase the cost of the product or service. Such factors include adverse currency fluctuations, fuel surcharges, taxes, supplier tariff increases and airfare increases.

## Taxes & other incidental costs

All airline & airport taxes are included in the tour price (when airfares are included in the package), as are tips for coach drivers, guides etc. Where applicable, tips for caddies or for other personal services received are left to your own discretion. You will be advised as to the expected level of these tips before the trip.

## Flexibility

You may wish to consider departing earlier or extending your stay. As a full service bonded travel agency, we are able to assist you with flight itineraries, hotel bookings, car hire etc. If you choose not to take advantage of the flights quoted as part of the tour package, please be aware that you will be responsible for your travel to and from the tour start and finish points. Flights will be subject to availability and any applicable surcharges at the time of booking.

## Travel insurance

Travel Insurance is absolutely essential and you should arrange this at the time of booking. Your insurance protection should include cover for cancellation, medical and repatriation expenses, personal injury and accident, death, loss of personal baggage and money, plus personal liability insurance. Insurance cover offered by credit card companies or reciprocal medical cover agreements are often not comprehensive. You must carry details of your Insurer with you, including contact details, in case of emergency. We offer travel insurance through CoverMore and Kiwi Holiday Insurance at competitive rates – please let us know if we can help you with this.

## Travel Advice

We recommend that you contact the Ministry of Foreign Affairs and Trade or visit their website at [www.safetravel.govt.nz](http://www.safetravel.govt.nz) for general travel advice, as well as specific advice (including safety alert levels) relating to the destination you wish to visit. You can also register your travel plans with SafeTravel, so that you may be more easily contacted in an emergency.

## Health

It is your responsibility to ensure that you are aware of any health requirements for your travel destinations and to ensure that you carry all necessary vaccination documentation.

## Documentation

Travel Documents will be distributed approximately 20 days prior to departure date. Golf Encounters cannot accept responsibility for any documents or airline tickets which are subsequently altered without our consent or authorisation. Travel documents include, without limitation, airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including, without limitation, being non-refundable, non-changeable and subject to cancellation and/or amendment fees. Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identity holder. All airline tickets must be used in segment order and cannot be used out of sequence, otherwise your onward flights may be cancelled. An incorrect name on a booking may result in an inability to use that booking and the booking being cancelled. Please review your travel documentation carefully and advise us immediately of any errors in names, dates or timings.

## Visas / Passports

All travellers must have a valid passport for international travel and many countries require at least 6 months validity from the date of return and some countries require a machine-readable passport. It is important that you ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. A number of countries now require you to complete an online e-visa prior to travelling. Please contact us if you require help regarding visas. It is your responsibility to ensure you have the correct documentation allowing you to travel to the destinations you are going to.

## Cancellations

If the tour does not proceed due to lack of numbers, deposits will be refunded in full. Prior to flight ticketing and confirmation of tour, refunds of deposits will be made in full. Once tours are confirmed to run, deposits become non-refundable. After flight ticketing and up to 60 days before departure, loss of deposit; Under 60 days - commencement of tour, no refund. We strongly recommend that you take out travel insurance at the time of booking in case of sickness or other problem that might prevent you travelling, as well as giving you peace of mind whilst you are traveling. Whilst your booking is paid in NZ Dollars, some of your booking may be booked and purchased in other currencies. If your booking is cancelled or amended, even in the event a full refund may be due, it may be impacted by currency changes and/or fluctuating buy/sell rates.

## Our Change and Cancellation Service Fees

Subject to your refund and remedy rights under the Consumer Guarantees Act, a service fee will apply in the event that you need to change or cancel your booking, regardless of whether your booking was made in person, over the phone or by email. This service fee is to cover our reasonable costs for our professional services and is in addition to any third party supplier change and cancellation fees that may apply. Service fees may range from \$50-250 per person, depending upon the tour and the complexities of the situation.

## Supplier Change and Cancellation Fees

Cancelled bookings may also incur supplier fees, which can be up to 100% of the cost of the booking, regardless of whether travel has commenced. Supplier fees may also apply where a booking is changed and/or when tickets or documents are re-issued. Where we incur any liability for a supplier cancellation fee for any booking which you change or cancel, you agree to indemnify us for the amount of that fee. Where you seek a refund for a cancelled booking for which payment has been made to the supplier, we will not provide a refund to you until we receive the funds from that supplier.

## Deposit and Final Payment

You will be required to pay a deposit or deposits when booking. We advise you of how much that will be. Subject to the cancellation schedule listed above, all deposits are non-refundable for changes of mind or cancellations by you (subject to your rights under the Consumer Guarantees Act). Final payment is required no later than 60 days prior to departure unless otherwise stated. Some airfares or services must be paid in full at the time of booking. Cheques are no longer accepted as a valid form of payment now that the New Zealand banks have stopped issuing them.

## Governing Law

If any dispute arises in relation to the agreement between you and us as constituted by these terms and conditions or otherwise, the laws of New Zealand will apply. You irrevocably and unconditionally submit to the exclusive jurisdiction of the courts of New Zealand and waive any right that you may have to object to an action being brought in those courts.

## Agency

We act as an agent for, and sell various travel related products as an agent on behalf of, numerous transport, accommodation and other service providers, such as airlines, coach, rail and cruise line operators, as well as all of our wholesalers. Any services we provide to you are collateral to that agency relationship. Our obligation to you is to (and you expressly authorise us to) make travel bookings on your behalf and to arrange relevant contracts between you and travel service providers. We exercise care in the selection of reputable service providers, but we are not ourselves a provider of travel services and have no control over, or liability for, the services provided by third parties. All bookings are made on your behalf subject to the terms and conditions, including conditions of carriage and limitations of liability, imposed by these service providers. We can provide you with copies of the relevant service provider terms and conditions on request. Your legal rights in connection with the provision of travel services are against the specific provider and, except to the extent a problem is caused by fault on our part, are not against us. Specifically, if for any reason (excluding fault on our part) any travel service provider is unable to provide the services for which you have contracted, your rights are against that provider and not against us.

## Liability

To the extent permitted by law, neither Flight Centre (NZ) Limited nor any of its related bodies corporate, directors, employees, brokers (including Travel Managers Group brokers) or agents accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control, force majeure or any other event which is beyond our control or which is not preventable by reasonable diligence on our part. Our liability will also be limited to the extent that any relevant international conventions, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, limit the amount of compensation which can be claimed for death, injury, or delay to passengers and loss, damage and delay to luggage. Under circumstances where our liability cannot be excluded and where liability may be lawfully limited, such liability is limited to the remedies required of us under applicable law (including the Consumer Guarantees Act). This liability clause is subject to your rights under the Consumer Guarantees Act and nothing in these terms and conditions is intended to limit any rights you may have under the Consumer Guarantees Act or the Fair Trading Act.

## Privacy Policy

We are committed to protecting your personal information and agree to handle your personal information in accordance with our Privacy Policy, which is available online at <https://www.travelencounters.co.nz/privacy-policy/>.

## Monies Not Held On Trust

You agree and acknowledge that such monies will not be held by us on trust for and on behalf of you but will be held in a regularly audited separate client funds account. All monies paid by you to us will be a debt due and payable to the travel service provider in accordance with the payment terms agreed with that travel service provider. Payment will generally be made to the travel service provider before the services to which the money relates are provided, however in some cases, payment will be made to the travel service provider once the services to which the money relates have been provided. In respect of monies paid for flights for an IATA airline, such monies might be held on trust for that IATA airline in accordance with the payment terms agreed with that IATA airline. In the event we still hold the monies, we can only provide you with a refund once we are authorised by the travel service provider to process your refund, subject to that travel service provider's change or cancellation policy.

## Terms & Conditions

These terms and conditions are also available online at <https://www.travelencounters.co.nz/terms-conditions/>

## Acknowledgement

You acknowledge that you are 18 years of age or older and that you understand and agree with the above Booking Terms and Conditions and our Privacy Policy.





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For more information, freephone **0800 377 479**  
or visit **[golfencounters.co.nz](http://golfencounters.co.nz)**

