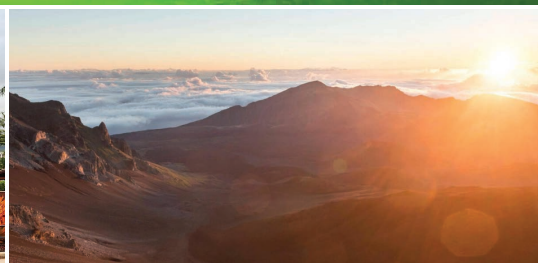


MAGICAL MAUI GOLF ESCAPE

WITH SUSAN FARRON | 7 - 16 Sept 2022

Susan Farron Golf is offering you a great opportunity to travel to Maui, Hawaii to experience playing on some of the world's best courses.



Over the time away you will receive expert tutoring and mentoring from Susan as well as playing golf on five of the best courses in Maui. Susan will equip you with tips and tricks and give you the confidence to play these 'big' courses. You will be staying at the Wailea Beach Resort by Marriott, next to the beach and close to amenities and restaurants.

THE PACKAGE PRICE INCLUDES:

- The services of Susan Farron throughout the trip with on course guidance and mentoring
- 8 nights at the Wailea Beach Resort by Marriott, incl Breakfast each day
- Welcome Dinner
- 5 Rounds of Golf; at Kapalua Plantation & Bay courses; Wailea Emerald & Gold courses and at King Kamehameha
- Options to stay on in Maui/Waikiki before or after the trip
- Choose to fly with Hawaiian Airlines or Air New Zealand.



susanfarron
golf

NZ\$7,995 pp twin share

NZ\$6,495 pp non-golfer

NZ\$3,995 single supplement

All prices are in NZ dollars and include GST if applicable. Prices are provisional and may vary due to changes in exchange rates, International flights are not included.

For more information, freephone
0800 377 479 or visit susanfarrongolf.com



Accredited
Agent



Prices may vary due to fluctuations in exchange rates and service charges. Prices quoted are for accommodation options as stated. Travel Encounters Ltd t/a Golf Encounters. Travel Encounters Ltd is an approved Travel Broker for the Travel Managers Group Ltd in New Zealand. The Travel Managers Group is a bonded member of IATA.



MAGICAL MAUI GOLF ESCAPE

WITH SUSAN FARRON | 7 - 16 Sept 2022

ABOUT SUSAN FARRON

Susan has a wealth of 30 + years experience in the golf industry in New Zealand. As a professional, Susan competed on the European Women's Tour as well as Australian, Asia and US Futures Tour. Highlights included competing in 1 US Open, 5 British Opens, 2 Evian Masters as well as many Australian and New Zealand Opens. Susan was President of the NZPGA (New Zealand Professional Golfers Association) and the first ever woman President of any World PGA Golf organisation from 2014-2017. Her coaching experience has also been extensive having the opportunity of many years with the NZ Golf Development and High Performance Programmes; with a special interest in Mental Skills Training and Golf Fitness. www.susanfarrongolf.com.

WED
7
SEPT

DEPART AUCKLAND

We leave this evening but arrive in the morning of the same day, due to the wonders of the international dateline. After clearing customs in Honolulu we take the short flight to Maui and transfer to our hotel, the Wailea Beach Resort by Marriott. Perfectly placed within steps of the ocean, the hotel offers scenic luxury in a stunning location. Experience stylish comfort along the water's edge in beautifully appointed, hotel accommodations with ocean-inspired décor, plush bedding and high-speed Wi-Fi. Refresh in the sparkling waters of one of the five pools. Enjoy stunning views, including vibrant sunsets and the occasional humpback whale. Located just a short walk from Wailea shopping, dining and entertainment options, our hotel is a resort-style haven. We will have dinner together tonight at the hotel.

THUR
8
SEPT

GOLF DAY - WAILEA GOLD (B)

After breakfast, we will travel the short distance to the Wailea Golf Club to play the Gold course. The Wailea Gold was created by architect Robert Trent Jones II, and has been called a "thinking player's course," offering a true test of one's golf skills. Strategy and finesse are important to playing the Gold well, and the course's intriguing risk-reward choices makes it possible to use every club in your bag. Perhaps the most difficult hazards on the Wailea Gold, however, are the distracting island views. Gold #8 is a prime example. This par-3 beauty has golfers teeing off toward an unbeatable view of the ocean and little Molokini, a crescent shaped islet and one of Maui's most popular snorkeling spots. After the round we return to the hotel. Evening free.

FRI
9
SEPT

GOLF DAY - KAPALUA BAY (B)

After breakfast we transfer to the north of the island to play the Bay course at Kapalua. The Bay Course is a championship course that is as challenging as it is beautiful. Known for its breathtaking 17th hole, the only hole to play over the ocean on Maui, it should certainly be on the "must play" list for any golfer visiting Maui. On our way back from the course, we will stop for dinner at Mick Fleetwood's roof-top restaurant where spectacular sunsets happen every evening and the food is good too! (at own cost)

SAT
10
AUG

FREE DAY (B)

Today you have a chance to put your feet up by the pool, wander down to the sandy beaches either side of the resort, or take an excursion.

SUN
11
AUG

GOLF DAY - KING KAMEHAMEHA (B)

We take an approx 30 minute ride to the members-only King Kamehameha Golf Club today. It is Maui's premier private golf club and the club's 74,000 sq.ft. clubhouse was designed by Frank Lloyd Wright and sits at 750 feet above sea level offering Haleakala, as well as bi-coastal ocean views. The golf club was named to honor the greatest king in the history of the Hawaiian Islands. The unification of the islands into a peaceful and prosperous kingdom has become his legacy. After golf, we return to the hotel. Evening free.

MON
12
SEP

GOLF DAY - KAPALUA PLANTATION (B)

After breakfast, we will travel back to the north of the island to play the Plantation course at Kapalua. Consistently ranked as the #1 golf course in Hawaii, playing The Plantation course is sure to be on every golfer's bucket list. Designed by Ben Crenshaw and Bill Coore, the course was designed on a grand scale in keeping with its location on the slopes of the West Maui Mountains and offers dramatic ocean views from virtually every hole. Its lengthy layout challenges the pros but it's wide fairways and generous greens make it very playable for the average golfer. With dramatic elevation changes, this course offers plenty of downhill tee shots. You'll feel like one of the pros when - with the aid of the aggressive slope of the 18th fairway - you will enjoy hitting one of the longest drives of your life. The Plantation Course is the site of the PGA TOUR's Sentry Tournament of Champions each January featuring an elite field of previous year's PGA TOUR winners.

TUE
13
SEP

FREE DAY (B)

Shopping may be the order of the day today, or just relaxing by the pool.

WED
14
SEP

GOLF DAY - WALEA EMERALD (B)

After breakfast we travel the short distance again to the Wailea Golf Club's Emerald course. While the Emerald's friendly fairways are by no means a cakewalk, the course is ideal for players who enjoy the challenge of golf but view it as an enjoyable form of recreation rather than a grueling test of concentration and precision. Memorable holes include #6, a par 4 downhill dogleg, measuring 415 yards from the white tees. There's plenty of landing area for your tee shot, but the green falls off sharply in all directions into grass bunkers, leaving you with a tricky pitch shot if your approach shot isn't on the mark. Hole #11 is the longest on the course, 535 yards from the white tees, and usually into the wind, making it tougher to reach the green. We will finish the day with dinner at Gannons restaurant at the Club House before returning back to the hotel. (at own cost)

Flight Information

We will arrange your flights for you - we will lay out your options just as soon as timetables are published)

Hawaiian Airlines

Air New Zealand

THUR
15
SEP

FRI
16
SEP

HOMEWARD BOUND (B)

After breakfast and depending on the timing of our flights, we transfer back to the airport. Due to crossing back over the dateline again, we arrive into New Zealand a day later in the evening, or later depending on your arrangements.

Accommodation at:

[The Wailea Beach Resort, Maui.](#)

Golf Courses:

[Wailea Gold & Emerald](#)

[Kapalua Plantation & Bay](#)

[King Kamehameha](#)

For more information, freephone
0800 377 479 or visit susanfarrongolf.com

Prices quoted are for accommodation options as stated. Package provided by Travel Encounters Ltd t/a Golf Encounters. Travel Encounters Ltd is an approved Travel Broker for the Travel Managers Group Ltd. The Travel Managers Group is a bonded member of IATA.



Accredited
Agent



Registration Form

MAGICAL MAUI GOLF ESCAPE | 7 - 16 Sept 2022

Please complete this booking form and return to Golf Encounters, PO Box 25254, St Heliers, Auckland, 1740 NZ
or scan & email to info@golfencounters.co.nz
NB: A photocopy of your passport photo page is required with this form

PRICES

GOLFER: NZ\$7,995 Twin share; NZ\$11,990 Own Room

NON-GOLFER: NZ\$6,495

PERSONAL DETAILS

Name(s) (as per passport) _____

Preferred name(s) _____

Postal address _____

Delivery address (courier) _____

Home phone _____ Mobile _____ Email _____

ACCOMMODATION & TOUR DETAILS

☐ Twin Share ☐ Own Room

☐ Non-golfer name: _____

☐ Please room me with someone appropriate as part of a twin share, on the understanding that in the unlikely event that a roommate cannot be found, I agree to pay the 'own room' rate.

Note: Tour departures are contingent on sufficient numbers participating in each tour. If a tour does not proceed, a full refund will be made.

TRAVEL INSURANCE

Travel insurance is absolutely essential and we highly recommend that you make sure you take out appropriate travel insurance at the time of booking. We offer travel insurance through CoverMore and Kiwi Holiday Insurance at competitive rates.

☐ Please provide a travel cover quote for me.

PAYMENT OPTIONS

A deposit of \$2,000 per person is required when booking. Cheques can no longer be accepted. (credit card payments subject to a 2.5% surcharge)
Note: Full payment is required if booking within 60 days of departure.

☐ Direct Credit Bank Account: 12-3209-0116403-16 Ref: [Surname] Particulars: [Tour name] Code: Travel Encounters

☐ Credit Card (Mastercard or Visa) Please call with your card number. Data protection laws means that you must not write your card number here.

EMERGENCY CONTACT

Name _____

Email _____ Phone _____

DECLARATION

☐ I agree to the booking terms and conditions. Signed _____

GENERAL TOUR INFORMATION, TERMS & CONDITIONS

General Tour Information

All standards of golf are catered for, but players should have an official NZGA handicap, or Australian equivalent. Players are to provide their own golf clubs. It is most important that all golf gear (including shoes) must be thoroughly cleaned prior to leaving both New Zealand & Australia as it is highly likely that they will be inspected by both Australian and New Zealand Customs/Biosecurity. Dirty clubs or shoes may incur heavy penalties. Motorised carts will be supplied where specified, with pull buggies provided at other venues. Those players requiring motorised carts on all courses should indicate this on the booking form. Upgrades from pull buggies to motorised carts (where not included) will incur additional charges. In the event of an accident, the driver is responsible for the costs to repair the cart and any property damaged as well as being liable for any personal injury claims. If you wish to book your own airfare, you will be charged a land only price. If your flight times do not coincide with the tour group transfers, you will be required to make your own way to the accommodation at the start of the tour and to the airport at the end of the tour. Sharing - If you are travelling alone, but wish to share a room with someone else, please indicate this on your registration form. We will do everything possible to arrange quad/twin share accommodation in these instances. However if it cannot be arranged, the 'own room' supplement will apply. Our tours are contingent on sufficient numbers participating on the tour. If the tour does not go ahead due to lack of numbers, a full refund of your deposit will be made. Bookings are required at least 60 days prior to departure. Late bookings will be considered, but may be subject to surcharge costs.

This brochure

All reasonable care has been taken to ensure the accuracy of this brochure at the time of printing, but services offered, package availability and times may be subject to change from time to time. We will advise you of any changes as soon as we are made aware of them ourselves.

How to book

A deposit per person is required together with a completed registration form and a copy of your passport/s to secure a reservation. The final balance is due 60 days prior to departure and an invoice will be sent to you prior to this date. Some tours require a second deposit payment and details are noted on the tours' registration form. All prices are based on payment by direct credit to a Client Funds account. Our tours are contingent on sufficient numbers participating on the tour. If a tour does not proceed due to lack of numbers, a full refund of your deposit will be made.

Credit Cards

If you wish to pay by credit card, we accept Visa & MasterCard. Payments made via credit card are subject to a 2.5% surcharge. American Express, Q Card, Q Mastercard & Flight Centre Mastercard cards may also be used – please let us know if you would like to use one of these cards.

Prices

All prices are subject to availability and can be withdrawn or varied without notice. The price is only guaranteed once paid for in full by you. Please note that prices quoted are subject to change. Price changes may occur by reason of matters outside our control which increase the cost of the product or service. Such factors include adverse currency fluctuations, fuel surcharges, taxes, supplier tariff increases and airfare increases.

Taxes & other incidental costs

All airline & airport taxes are included in the tour price (when airfares are included in the package), as are tips for coach drivers, guides etc. Where applicable, tips for caddies or for other personal services received are left to your own discretion. You will be advised as to the expected level of these tips before the trip.

Flexibility

You may wish to consider departing earlier or extending your stay. As a full service bonded travel agency, we are able to assist you with flight itineraries, hotel bookings, car hire etc. If you choose not to take advantage of the flights quoted as part of the tour package, please be aware that you will be responsible for your travel to and from the tour start and finish points. Flights will be subject to availability and any applicable surcharges at the time of booking.

Travel insurance

Travel Insurance is absolutely essential and you should arrange this at the time of booking. Your insurance protection should include cover for cancellation, medical and repatriation expenses, personal injury and accident, death, loss of personal baggage and money, plus personal liability insurance. Insurance cover offered by credit card companies or reciprocal medical cover agreements are often not comprehensive. You must carry details of your Insurer with you, including contact details, in case of emergency. We offer travel insurance through CoverMore and Kiwi Holiday Insurance at competitive rates – please let us know if we can help you with this.

Travel Advice

We recommend that you contact the Ministry of Foreign Affairs and Trade or visit their website at www.safetravel.govt.nz for general travel advice, as well as specific advice (including safety alert levels) relating to the destination you wish to visit. You can also register your travel plans with SafeTravel, so that you may be more easily contacted in an emergency.

Health

It is your responsibility to ensure that you are aware of any health requirements for your travel destinations and to ensure that you carry all necessary vaccination documentation.

Documentation

Travel Documents will be distributed approximately 20 days prior to departure date. Golf Encounters cannot accept responsibility for any documents or airline tickets which are subsequently altered without our consent or authorisation. Travel documents include, without limitation, airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including, without limitation, being non-refundable, non-changeable and subject to cancellation and/or amendment fees. Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identity holder. All airline tickets must be used in sequence order and cannot be used out of sequence, otherwise your onward flights may be cancelled. An incorrect name on a booking may result in an inability to use that booking and the booking being cancelled. Please review your travel documentation carefully and advise us immediately of any errors in names, dates or timings.

Visas / Passports

All travellers must have a valid passport for international travel and many countries require at least 6 months validity from the date of return and some countries require a machine-readable passport. It is important that you ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. A number of countries now require you to complete an online e-visa prior to travelling. Please contact us if you require help regarding visas. It is your responsibility to

ensure you have the correct documentation allowing you to travel to the destinations you are going to.

Cancellations

If the tour does not proceed due to lack of numbers, deposits will be refunded in full. Prior to flight ticketing and confirmation of tour, refunds of deposits will be made in full. Once tours are confirmed to run, deposits become non-refundable. After flight ticketing and up to 60 days before departure, loss of deposit; Under 60 days - commencement of tour, no refund. We strongly recommend that you take out travel insurance at the time of booking in case of sickness or other problem that might prevent you travelling, as well as giving you peace of mind whilst you are traveling. Whilst your booking is paid in NZ Dollars, some of your booking may be booked and purchased in other currencies. If your booking is cancelled or amended, even in the event a full refund may be due, it may be impacted by currency changes and/or fluctuating buy/sell rates.

Our Change and Cancellation Service Fees

Subject to your refund and remedy rights under the Consumer Guarantees Act, a service fee will apply in the event that you need to change or cancel your booking, regardless of whether your booking was made in person, over the phone or by email. This service fee is to cover our reasonable costs for our professional services and is in addition to any third party supplier change and cancellation fees that may apply. Service fees may range from \$50-250 per person, depending upon the tour and the complexities of the situation.

Supplier Change and Cancellation Fees

Cancelled bookings may also incur supplier fees, which can be up to 100% of the cost of the booking, regardless of whether travel has commenced. Supplier fees may also apply where a booking is changed and /or when tickets or documents are re-issued. Where we incur any liability for a supplier cancellation fee for any booking which you change or cancel, you agree to indemnify us for the amount of that fee. Where you seek a refund for a cancelled booking for which payment has been made to the supplier, we will not provide a refund to you until we receive the funds from that supplier.

Deposit and Final Payment

You will be required to pay a deposit or deposits when booking. We advise you of how much that will be. Subject to the cancellation schedule listed above, all deposits are non-refundable for changes of mind or cancellations by you (subject to your rights under the Consumer Guarantees Act). Final payment is required no later than 60 days prior to departure unless otherwise stated. Some airfares or services must be paid in full at the time of booking. Cheques are no longer accepted as a valid form of payment now that the New Zealand banks have stopped issuing them.

Governing Law

If any dispute arises in relation to the agreement between you and us as constituted by these terms and conditions or otherwise, the laws of New Zealand will apply. You irrevocably and unconditionally submit to the exclusive jurisdiction of the courts of New Zealand and waive any right that you may have to object to an action being brought in those courts.

Agency

We act as an agent for, and sell various travel related products as an agent on behalf of, numerous transport, accommodation and other service providers, such as airlines, coach, rail and cruise line operators, as well as all of our wholesalers. Any services we provide to you are collateral to that agency relationship. Our obligation to you is to (and you expressly authorise us to) make travel bookings on your behalf and to arrange relevant contracts between you and travel service providers. We exercise care in the selection of reputable service providers, but we are not ourselves a provider of travel services and have no control over, or liability for, the services provided by third parties. All bookings are made on your behalf subject to the terms and conditions, including conditions of carriage and limitations of liability, imposed by these service providers. We can provide you with copies of the relevant service provider terms and conditions on request. Your legal rights in connection with the provision of travel services are against the specific provider and, except to the extent a problem is caused by fault on our part, are not against us. Specifically, if for any reason (excluding fault on our part) any travel service provider is unable to provide the services for which you have contracted, your rights are against that provider and not against us.

Liability

To the extent permitted by law, neither Flight Centre (NZ) Limited nor any of its related bodies corporate, directors, employees, brokers (including Travel Managers Group brokers) or agents accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control, force majeure or any other event which is beyond our control or which is not preventable by reasonable diligence on our part. Our liability will also be limited to the extent that any relevant international conventions, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, limit the amount of compensation which can be claimed for death, injury, or delay to passengers and loss, damage and delay to luggage. Under circumstances where our liability cannot be excluded and where liability may be lawfully limited, such liability is limited to the remedies required of us under applicable law (including the Consumer Guarantees Act). This liability clause is subject to your rights under the Consumer Guarantees Act and nothing in these terms and conditions is intended to limit any rights you may have under the Consumer Guarantees Act or the Fair Trading Act.

Privacy Policy

We are committed to protecting your personal information and agree to handle your personal information in accordance with our Privacy Policy, which is available online at <https://www.travelencounters.co.nz/privacy-policy/>.

Monies Not Held On Trust

You agree and acknowledge that such monies will not be held by us on trust for and on behalf of you but will be held in a regularly audited separate client funds account. All monies paid by you to us will be a debt due and payable to the travel service provider in accordance with the payment terms agreed with that travel service provider. Payment will generally be made to the travel service provider before the services to which the money relates are provided, however in some cases, payment will be made to the travel service provider once the services to which the money relates have been provided. In respect of monies paid for flights for an IATA airline, such monies might be held on trust for that IATA airline in accordance with the payment terms agreed with that IATA airline. In the event we still hold the monies, we can only provide you with a refund once we are authorised by the travel service provider to process your refund, subject to that travel service provider's change or cancellation policy.

Terms & Conditions

These terms and conditions are also available online at <https://www.travelencounters.co.nz/terms-conditions/>

Acknowledgement

You acknowledge that you are 18 years of age or older and that you understand and agree with the above Booking Terms and Conditions and our Privacy Policy.